UNDERSTANDING YOUR WATER BILL

Residential Rates by Tier

ECCV bills customers based on actual water usage. Water is billed per 1,000 gallons used. Additional gallons used beyond the nearest thousand will be rolled over and reflected in the following month's bill. It is not unusual to be billed the same dollar amount on more than one bill. The rate per 1,000 gallons is determined by tiers of usage. The tiers and corresponding rates are outlined in the table below.

Gallons Usage	Usage Charge	
0-5,000	\$4.75 per thousand gallons	
6,000 - 18,000	\$7.30 per thousand gallons	
19,000 - 28,000	\$10.55 per thousand gallons	
29,000+	\$13.85 per thousand gallons	

The calculation below shows how water charges are determined for a customer using 10,000 gallons/month in 2024:

Rate Calculation Example:

(5,000 @ \$4.75) + (5,000 @ \$7.30) = \$60.25

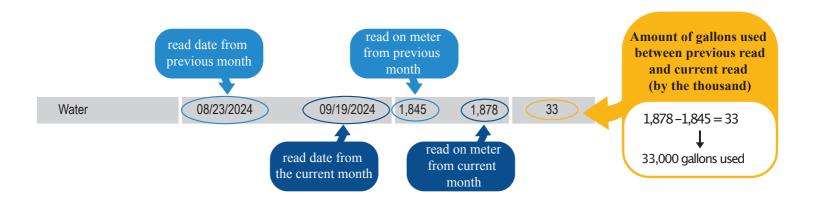
Flat Fees on Every Bill

Your monthly bill has the following flat fees:

Monthly Charge	Purpose
\$25.00	Sustainable Water Assurance Fee A fixed fee reflecting costs associated with developing, maintaining, and delivering a renewable water supply for ECCV customers. Formerly known as the Northern Project Construction Fund Fee.
\$43.00	Sanitary Sewer Service Fee ECCV does not have a wastewater treatment facility. Instead, the District's sanitary sewer system connects to the City of Aurora's, which then transports ECCV's wastewater to a facility operated by the Metro Wastewater Reclamation District. This rate is based on costs determined by the City of Aurora and Metro Wastewater.
\$7.00	Administration Fee Assessed to cover costs of meter replacement, meter reading, billing, and payment processing.

Breaking Down Your Water Bill

As shown in the water bill breakdown below, your water service fees are based on how many thousands of gallons of water was used since your last meter read rather than water usage in a calendar month.



When Is Payment Due For You

ECCV has three residential billing cycles. Look for your neighborhood in the chart below to find the cycle you're in and your payment due date each month.

Cycle 1	Cycle 2	Cycle 3
 Cherrybrook Piney Creek Village Piney Creek Smoky Hill Hills at Piney Creek The Farm 	 Jackson Farms Fox Hills Smoky Ridge Tuscany/Piney Creek East Tuscany South Parkview Parkborough Stonetree Greenfield Summerset Saddle Rock Ranches 	 Hampden Villas Mesa Spring Creek Tallgrass Willow Trace Copperleaf Trail Ridge Saddle Rock Ridge Parkview Heights
Payment Due: 2nd Friday of each month	Payment Due: 3rd Friday of each month	Payment Due: 4th Friday of each month

